



Rapid Exams, Inc.

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877-747-TEST(8378)
FAX# 866-776-9267

How can we improve?

Please take a moment to help us improve your experience with Rapid-Exams, Inc. When you're done, please mail/fax the questionnaire. Your comment is very important to us.

Product Quality

How often do you order drug test supplies?

- Monthly
- Bi-monthly
- Quarterly
- Just shop around
- First time

How would you rate the quality of your purchase?

- Consistent high quality
- Generally good
- Poor quality

What do you typically purchase?

- Urine test cards
- Urine test cups
- Saliva test
- Alcohol test
- Other

How would you rate our products?

- Consistent high quality
- Generally good
- Quality varies daily
- Poor quality

Service and Environment

How long did you wait for your order?

- 1-3 days
- 3-5 days
- More than 7 days

What was the condition of your product upon receipt?

- Highly satisfied
- Generally good
- Poor quality

How would you rate the staff?

- Friendly and helpful
- Average
- Varies
- Poor service

How was your experience on the website(s)?

- Highly satisfied
- Average
- Poor

Additional Comments

About You

Company
Name

E-mail

May we add you to our mailing list, which offers news and exciting promotions? Yes No

Thank you for your participation!